



## AN EXPERIENCE **RESIDENTS LOVE**

Owners & residents expect more – because they’re paying more. HOA fees aren’t just an added cost but an **investment in a better living experience**. With CINC, every interaction adds value, creating a community experience that feels modern, intuitive, and built around the people who live there - **making it truly resident-centric**.



### **BOOST PRODUCTIVITY**

Empower residents with self-service tools, reducing admin workload and keeping operations running smoothly.



### **INCREASE RESIDENT SATISFACTION**

Improve communication, increase transparency, and create a more connected, engaged community.



### **STRONGER RETENTION**

Happier residents mean fewer complaints, greater board confidence, and long-term stability for associations.

## MANY FEATURES, ONE SOLUTION



**E-VOTING**



**PAYMENTS**



**ACC REQUESTS**



**SURVEYS & RATINGS**



**PET REGISTRY**



**WORK ORDERS**



**COMMUNITY FEED**



**VISITOR ACCESS**



**VIOLATIONS**



**GROUP MESSAGING & CHAT**



**VEHICLE & PARKING**



**SERVICE REQUESTS**



**CONSENTS & APPROVALS**



**AMENITY RESERVATIONS**



**DOCUMENT STORAGE**



**COMMUNITY CALENDAR**



**ASSOCIATION WEBSITE**



**MASS COMMUNICATIONS**

## CEPHAI

### The First AI Solution for Community Association Management

Owners & Residents deserve fast, reliable answers - without the wait. Cephai enhances the resident experience by providing instant, reliable answers - reducing delays, frustration, and unnecessary workload for managers.



#### **Faster Support**

Delivers instant responses, eliminating wait times and reducing call/email volume by up to 80%.



#### **Unmatched Security**

Provides responses based on association-approved data, backed by SOC 2 Type II security.



#### **On-Demand Access**

24/7 support for common questions, ensuring residents stay informed and engaged.



## POWERFUL TOOLS TO TRANSFORM **COMMUNITY MANAGEMENT**

Software alone isn't enough in today's fast-paced and highly competitive space. **CAM leaders need a technology partner that drives growth**, streamlines operations and leads the pace of innovation for the industry. **CINC empowers management companies to stay ahead of the curve** with improved efficiencies and new revenue channels.

### CINC IS THE TRUSTED TECHNOLOGY LEADER



Management Companies



Associations



Doors



Payments



### SIMPLIFY WORKFLOWS

Boost efficiency and eliminate tedious tasks with AI tools for homeowners, managers, and finance teams.



### BECOME A DRIVING FORCE

Lead the industry with breakthrough technology that's disrupted CAM for nearly two decades.



### BREAK DOWN SILOS

Eliminate software fragmentation and operational complexity with the only all-in-one solution.



#### FOR COMMUNITY ASSOCIATION MANAGERS

##### Board Insights Center

With a single prompt, demonstrate management value to boards, backed by data-driven insights.

##### CINC Manager App

Streamline tasks like responding to inquiries and inspecting properties.

##### Owner + Resident Experience

Deliver an unrivaled experience loaded with self-service tools to boards, owners, and residents.



#### FOR ACCOUNTING & FINANCE

##### Touchless Accounting

Automate invoice handling and EFT Transactions, saving time and enabling growth.

##### Robust Banking Integrations

Reduce manual work with automated bank reconciliations of all associations.

##### Real-Time Financials

Deliver transparent, easy-to-read financials to boards in a single click.



#### FOR COMMUNITY ASSOCIATION MANAGERS

##### Easy Adoption & Scalability

Train your team faster with an intuitive platform designed for seamless growth and integration.

##### Financial Strength & Security

Trust a financially stable partner with industry-leading security, including SOC II Type 2 and Vericode Verification.

##### Proven ROI & Industry Trust

Increase EBITDA, enhance valuation, and work with the highest-rated provider in client satisfaction.